



Document flow and processing. Digitally transformed.

Lithe Case Management is the #1 flow and processing software for document-intensive business processes. Receive documents from anywhere, distribute automatically to the right person or team, share with ease, and process at speed. Enable hybrid working, never miss a document, and accelerate your digital transformation.

- ⇒ Automate the ingestion of documents, extract pertinent information, distribute instantly and securely
- ⇒ Gather and store related documents in case folders
- ⇒ Access cases and individual documents on any device, anytime, anywhere
- ⇒ Track all document processing activity, comments, annotations, shares, and changes.

Features

Lithe Case Management transforms the velocity of case information as it flows into and through your organization. Easy to use and simple to administer by end-users, team leaders, managers, and systems administrators. Lithe provides pre-built features and flows that allow fast adoption and efficient use in organizations of any size.

- **Document Intake & Extraction**
Multi-channel ingestion of paper, email, scan or uploaded documents into document lists and case folders. Extract information for immediate routing and efficient case processing.
- **Automated Routing**
Route instantly to individuals, teams and folders based on case IDs or other document-based data.
- **Human-in-the-Loop Efficiency**
Automate notification of document or case events, such as document arrival or imminent SLA breach.
- **Case Team Management**
Configure team membership, including on a case-by-case basis. Restrict sensitive cases as private and control private case visibility.
- **Case Content Management**
Allow multiple document formats. Configure retention rules. Manage case and document access and downloads. Generate a complete audit trail of case and document interactions and changes.
- **Case Worker Productivity**
Find relevant documents based on any document data. Search, filter, or sort on case ID, sender, team assigned, ingested date, and more. See cases and documents on any device, read and add comments, forward with instructions, request physical copies.
- **Configurable Dashboards & Reporting**
Full transparency of cases and documents with user-configurable dashboards and an open reporting database.
- **Cloud-based Infrastructure**
No software to install, manage, or maintain. Access via web browser. Scale as needed, without compromising processing speed or security.

Benefits

Reduce Time-to-Resolve

Cut latency with instant document distribution and flow.

Cut Costs of Paper-Based Work

Digitize paper. Remove paper flows. Save on document storage and access costs.

Streamline Case Workflow

Move documents faster. Simplify document viewing, commenting, and forwarding.

Support Hybrid Working

Work anywhere with full and instant access to case documents.

Control & Transparency

Manage case and document access. Secure documents in transit and at rest. Audit all case and document work.

Contact

Discuss your Case Management needs with the Lithe Sales Team.

www.litheit.com