



onevolve

instant and effortless onboarding

Introduction

The line between succeeding and failing in today's global market is growing ever finer. There is an increasing number and variety of service providers across a range of industries all vying for clients in a tight economy. The ability to reduce onboarding times and rapidly provide services to clients is imperative. Once gained, clients can be hard to keep. In this environment, businesses need every competitive edge they can get to win and retain customers.


Onevolve helps organizations onboard their customers instantly and effortlessly. Once onboarded customers can be processing documents through a range of Onevolve Intelligent Automation Solutions in a matter of hours!

Onevolve Administration Centre also includes a monitoring application that gives an overview of all processes across all clients – showing where processing volume is highest, and helping identify where operational problems may occur.

Improving competitive edge

Lithe, specialists in enterprise-class Intelligent Automation Solutions, helps organizations across a range of industries improve the quality and agility of the services that they offer, while reducing costs. By provisioning better services and processes at lower cost, Onevolve enables organizations to improve their competitive position, revenues, and prospects for continued success.

The key to all of this is the simplicity in both the design and implementation of the technology. We understand businesses need to be agile, responsive and adaptive to their customers' needs. Our intuitive solution enables business users to rapidly onboard new clients in a matter of minutes, removing the need for IT skills in the process.



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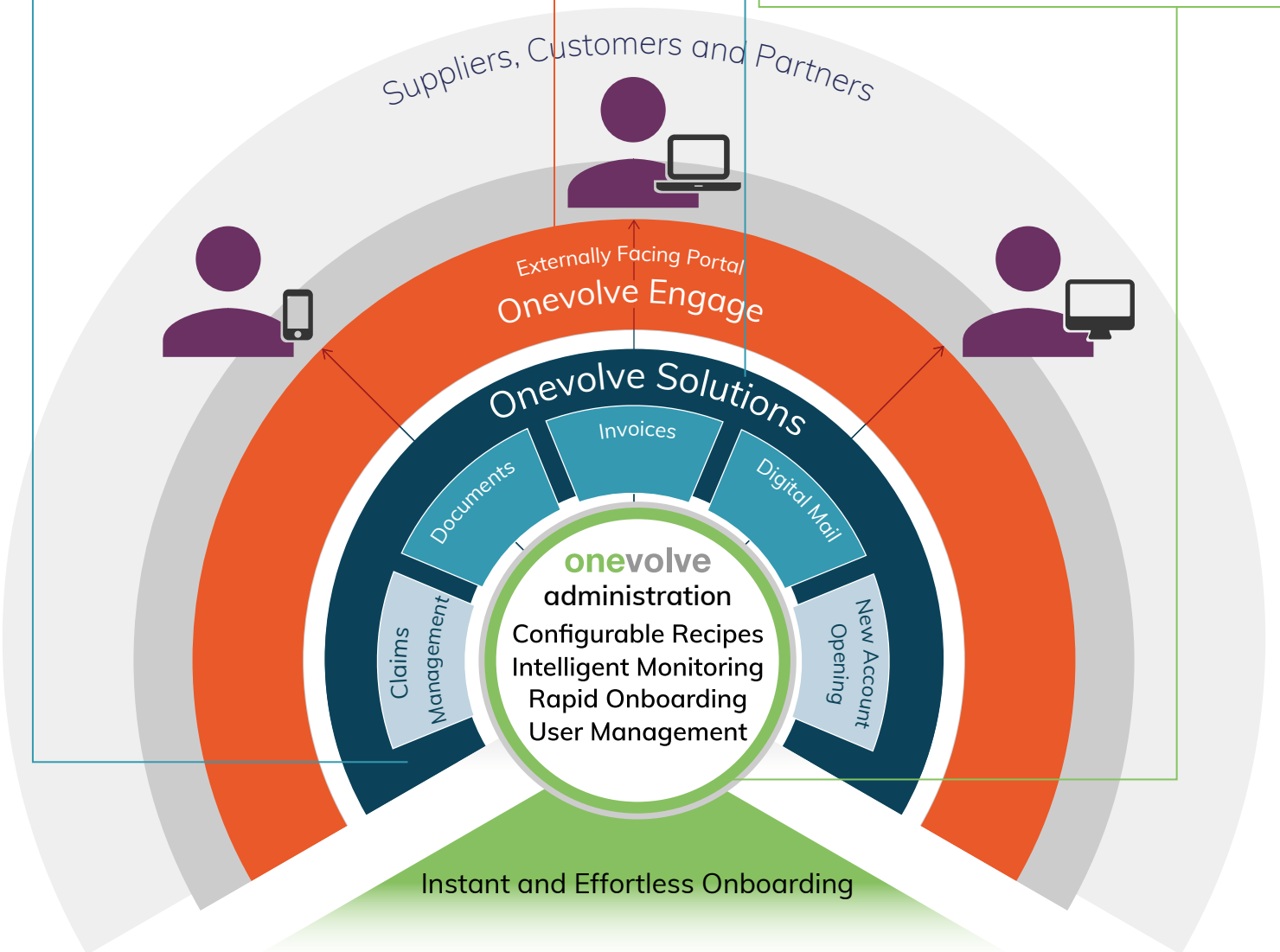
Onevolve Engage is our customer engagement portal that allows you to extend the business process interactions directly to the end users such as customers, partners and other 3rd parties.

The Onevolve solutions layer allows customers to benefit from some of our pre-built Intelligent Automation Solutions, or to build their own custom solutions, or to partner with us to create a new solution. The current solutions range includes Onevolve for Documents, which transforms your complex inbound document sorting and ongoing distribution into a series of highly efficient automated business processes.

Onevolve for Invoices incorporates process, data transformation and collaboration to provide an engaging and easily accessible solution that supports your key stakeholders throughout the Accounts Payable process.

We have worked with a range of our customers to produce custom solutions to support a number of different customers and use-cases.

Onevolve Administration Centre is the heart of the solution, allowing businesses to rapidly onboard new customers and provision a range of services in a matter of hours.



Tailored service provisioning

Analysts estimate that approximately 80% of IT solution offerings are highly customised. With Onevolve Administration Centre, an intuitive client onboarding and setup process enables you to quickly and easily capture customer business requirements directly into the system. Further accelerating the provisioning process, the system's tightly integrated Onevolve Intelligent Automation Solutions allows you reuse common use cases across your service offerings, and then to overlay that common foundation with aspects that are unique to customers.

Intelligent Process Automation

The biggest recurring cost that service provider companies incur is the cost of personnel who manually perform tasks. Onevolve drives new levels of process automation across your operation, increasing efficiency and reducing costs.

Meet and exceed SLAs

Onevolve's process optimization, rule-based process automation, and powerful monitoring capabilities, allows businesses to meet ambitious SLAs and often exceed them – helping you to win and keep customers.

Giving power to the business

One of the key strengths of Onevolve is that it puts business users in control of business processes. Onevolve allows you to quickly turn new business goals into highly automated and semi-automated services.

Onevolve also offers a range of Intelligent Automation Solutions that jump start your service provisioning across a number of industries.

About Lithe

Lithe provide a range of Intelligent Automation Solutions targeted at improving your business's effectiveness and efficiency saving you both time and money.

Our Onevolve range of solutions are aimed at addressing your key business challenges across a number of industries and use cases. The Onevolve solutions range allows us to engage users how they want and when they want, to learn from real-time customer interactions and changing behaviour and adapt to this; and to evolve how we interact and communicate with customers on a continual basis as we become more informed about what is truly important to them.

Key features and benefits

- 1 Rapid onboarding**
Rapidly onboard your clients through Onevolve Administration Centre - new clients can be set up in minutes and you can be processing documents within hours.
- 2 Tailored to your needs**
Tailor client specific needs right within the application itself – no need for development skills to get processes working the way you and your client wants.
- 3 Rapid deployment**
Onboard directly into one or many of the integrated Onevolve Intelligent Automation Solutions including Onevolve for Invoices and Onevolve for Documents.
- 4 End to end processing**
Full "end to end" processing – from registration of incoming documents, through scanning and extraction of data, and exporting documents and data in a variety of formats.
- 5 Monitoring dashboards**
Onevolve's Monitor shows you the current state of all client work within the system, including drilling further into applications, processes and right down to seeing the job details – all from one solution.

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